



Laducer provides a range of computerized information management services. By designing and adapting these computer-based services to satisfy the individual needs of each customer and perfecting all aspects of production, we can produce the desired end products in the most accurate and affordable manner possible. Since our formation, Laducer has worked on different types of contracts, demonstrating the strength of our contract management capabilities. Every contract comes with unique and specific demands, the expectations of which are continually met and/or exceeded by our production personnel.

Business Highlights

- ∂ Provide job-specific technological information management solutions.
- ∂ Highly trained professional staff providing top-notch customer service.
- ∂ Offer highly competitive pricing and the highest quality of services available.
- ∂ Streamlined production process reduces overall cost of service to the customer.
- ∂ Possess a refined quality assurance program providing an unbeatable rate of work accuracy.
- ∂ Ample secured storage for hard copy documents, electronic output and new equipment.

Services Offered

- ∂ We specialize in data processing services, including data entry, data retrieval and storage, scanning and image verification, and document and data conversion.
- ∂ Systems management services include project management, facilities management, network management, systems analysis/design/development and implementation, and information systems consultation services.
- ∂ Customized programming services include software application development and Internet application development.

Quality Assurance

- ∂ Quality assurance is a hallmark of Laducer. We implement tailor-made quality programs to meet the individual needs of our clients.
- ∂ Although we use a “quality at the source” approach with internal and external customers, we do not use a canned approach.
- ∂ Our quality measures are based on the needs, wants and what is important to the clients.
- ∂ We ensure databases with the integrity needed and wanted by the client.

Our Goal

Our goal at Laducer is simple – extraordinary customer service as we provide our customer’s needs in the information technology industry. We accomplish this by taking over the tasks and by partnering with organizations that have the finest reputations for quality.

Our values and beliefs require that we:

- ∂ Treat each employee with respect and give them an opportunity for input on how to continually improve our service goals.
- ∂ Provide the most effective and efficient corrective action, to resolve customer service issues, to ensure our customers satisfaction, and that the problems are not repeated in the future. In this way, we maintain our leadership position in the industry.
- ∂ Deliver competitive, impeccable service to our customers and where required, partner our customers with vendors who share our mission statement.
- ∂ Make “do it right the first time” our commitment as a team and our only way of doing business. This commitment will assure continued growth and prosperity.

Laducer Facts

- ∂ 100% Native American Owned & Operated
- ∂ Veteran-Owned Business
- ∂ Small Business Enterprise
- ∂ Over 250 employees
- ∂ Two locations to serve our customers

Business Facilities

- ∂ Headquarters housed in a 21,890 sq. ft. facility.
- ∂ Offsite facility offering additional 20,600 sq. ft.
- ∂ 400 data entry workstations capability.
- ∂ 24/7 security system with video surveillance and electronic security with restricted access.

Call Laducer today for all your information management needs!

201 Missouri Drive ♦ Mandan, North Dakota 58554
701.667.1980 or FAX 701.667.2970

www.laducer.com